

## Medrio Announces SOC 2 Type I Certification: Continuing Commitment to Customer Data Protection

Medrio, a leading provider of innovative eClinical technology solutions and responsive support services, is pleased to announce that it has successfully completed the Service Organization Control (SOC) 2 Type 1 audit.

The audit, formally known as *Report of Controls at a Service Organization Relevant to Security, Availability, Processing, Integrity, Confidentiality, or Privacy*, was conducted by Schellman & Company, LLC on October 31, 2021. Schellman, a global CRA in the information technology and cybersecurity compliance space, conducted an examination of Medrio's eClinical solutions with a focus on security of information and systems maintained by the company.

Fred Martin, Chief Operating Officer at Medrio, stated, "Our customers entrust us with their most sensitive data and we take that responsibility very seriously. To continue delivering the industry-leading hybrid clinical trial technology, we recognize the need to demonstrate our commitment by undergoing the rigors of SOC 2 compliance."

Medrio's obtainment of the SOC 2 Type 1 certification reinforces their company-wide commitment to the security, availability, and integrity of their data management technology platform. Lance Ishimoto, Medrio's Director of IT, commented, "Our dedicated team spent hundreds of collective hours over many months in an effort to ensure completion of this milestone. The significance of securing Medrio's SOC 2 Type 1 cannot be understated when it comes to protecting the sensitive data that our customers entrust us with."

System Organization Control (SOC 2) is a technical auditing process conducted by independent auditors who measure the availability, integrity, and confidentiality of an organization's unique data processing systems, and determine whether effective safeguards and controls are in place. By engaging an independent CPA to conduct and report the audit, Medrio can ensure an objective evaluation of the effectiveness of controls that address operations, compliance, and financial reporting of user entities.

"As the clinical trials industry continues to migrate more data online, it's imperative that our customers feel secure knowing that Medrio is making every effort to not only establish, but maintain, the highest level of security and compliance," says Martin.

To comply with SOC 2, Medrio demonstrated it had established rigorous policies and procedures in accordance with the American Institute of Certified Public Accountants (AICPA) Trust Services criteria for security, availability, and confidentiality. Additionally, the report verifies the existence of internal controls which have been designed and implemented to meet the requirements for the security principles. This independent validation of security controls is

crucial for organizations operating in highly regulated industries such as eClinical technology solutions.

“Our customers manage incredibly sensitive personal health information that requires careful handling,” says Martin, “Passing the SOC 2 audit gives Medrio a distinct competitive advantage as it allows us to assure our current and prospective customers that we have taken all the necessary steps to keep their sensitive information safe from potential data breaches or compliance issues.

Our goal in providing customers with this peace of mind is to shift their focus from data security concerns to focusing on their most important asset: their clinical trial patients.”